

## Item no 5.23

### QUESTION NO 23

**By Councillor Young for answer by the Convener of the Planning Committee at a meeting of the Council on 21 September 2017**

#### **Question**

The Council's Planning and Building Standards Customer Service Charter includes a commitment to "respond within 10 working days or tell you if we need longer." What percentage of correspondence to Planning and Building Standards have met this commitment in each of the last 5 years?

#### **Answer**